



Decoding

ISO/IEC 17024:2012



Infomatics Consultancy

Email: info@iso-consultants.com

Web: www.iso-consultants.com

Introduction

ISO/IEC 17024:2012, Conformity assessment - General requirements for bodies operating certification of persons, is an International Standard which specifies criteria for the operation of a Personnel Certification Body (also known as a certification body for persons). The standard includes requirements for the development and maintenance of the certification scheme for persons upon which the certification is based. As ISO is one of the members of a world cooperative of three big standards organizations, which include the International Electrotechnical Commission (IEC) and the International Telecommunication Union (ITU), ISO and IEC have an agreement to put both names on the standard which is why we use ISO/IEC 17024 instead of just ISO 17024.

This standard covers requirements for Personnel Certification Bodies which award credentials to individuals meeting specific competence requirements, relating to a profession, an occupation, a job or a portion of a job. It also helps the personnel certification body develop a criterion against which an individual needs to demonstrate competencies, and it ensures that these criteria are held by applicants before certifying them.

Origin and Evolution of ISO/IEC 17024 Standard

The most recent version of the standard is ISO/IEC 17024:2012 updated in July 2012. The major change between the 2003 version and the 2012 version is the detailed information regarding the development of the scheme for certification of persons. The 2003 version required the Certification Body to have a Scheme Committee who had overall responsibility for the development of the scheme, but did not elaborate on the components that must be included in the scheme. The 2012 version has an entire clause (Clause 8) that provides detailed information regarding the components that must be included in the development and maintenance of the scheme, but allows the scheme owner to be outside of the Certification Body for Persons.

Other changes include a change in reference of "Personnel Certification Body" to "Certification Body for Persons", defining of additional terms such as "validity" and "reliability", and the addition of a "principles" section that defines the foundational principles for the standard.

ISO/IEC 17024:2012 structure

- 1 Scope
- 2 Normative References
- 3 Terms and Definitions
- 4 General Requirements
- 5 Structural Requirements
- 6 Resource Requirements
- 7 Records and Information Requirements
- 8 Certification Schemes
- 9 Certification Process Requirements
- 10 Management System Requirements
- 11 Annex A - Principles

Benefits of ISO/IEC 17024:2012 Certification

- It covers international requirements for bodies operating certification of persons.
- It is the most acceptable standard for personnel certification schemes, the world over.
- It is a globally accepted benchmark for organizations operating a certification scheme for individuals.
- It promotes customer and public confidence in the capabilities and competence of individuals who provide specialized services, or who create the products that support our daily lives and livelihoods

We partner with your organization to achieve ISO/IEC 17024:2012 Certification:

We, at “Infomatics Consultancy”, are a team of highly skilled, qualified and motivated consultants and trainers, having vast industrial experience. We partner with organizations across the world to implement and achieve ISO/IEC 17024: 2012 certification. Our consulting approach is highly professional, time bound and effective, resulting in ease of implementation, and adds value to the business processes of the client organization. We provide ISO/IEC 17024:2012 training, consulting implementation and certification services in more than 40 countries, including India, USA, UK, Saudi Arabia, UAE, Europe & African nations.

Infomatics is committed to partner with you on your path to success and has comprehensive services that are aimed at helping the organization achieve the ISO/IEC 17024:2012 certification.

We enable organizations to align themselves for certification by:

- Systematically examining the operations and processes of individuals.
- Conducting a gap analysis and reviewing existing information and systems.
- Identifying applicable laws and regulations.
- Identifying documentation requirements & developing effective documentation system.
- Training employees at all the levels on ISO/IEC 17024:2012.
- Assisting in the implementation of ISO/IEC 17024:2012 effectively.
- Providing assistance to successfully conduct an Internal audit.
- Helping the organization seek certification for ISO/IEC 17024:2012.

In addition to consulting (online & onsite), we provide the following trainings:

- ISO/IEC 17024: 2012 Awareness Training
- ISO/IEC 17024: 2012 Implementation Training
- ISO/IEC 17024: 2012 Documentation Training
- ISO/IEC 17024: 2012 Internal auditor Training

**WE MEASURE OUR SUCCESS BY CUSTOMER SUCCESS
AND OUR CUSTOMERS MAKE US FEEL VERY
SUCCESSFUL.**

**CONTACT US AT INFO@ISO-CONSULTANTS.COM TO GET
YOUR ORGANIZATION ISO/IEC 17024: 2012 CERTIFIED**

